NOTICE

Pritpal Singh Kambo

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31-12-2023

M/s Aggarwal Travels

Chamber Road, Moga

Tehsil and District Moga

Moga, Punjab

Through its Proprietor Sh. Sunil Aggarwal

IN RE: Request for a refund for canceled flight tickets booked vide Booking Reference Numbers SQLM4A, KN7VLU, OPUD9F.

Dear Sir,

I, Pritpal Singh Kambo, am writing to bring to your attention an issue concerning flight tickets booked through M/s Aggarwal Travels.

I had booked flight tickets to the tune of 6,63,500 for a journey scheduled before Covid- 19 through M/s Aggarwal Travels. However, due to Covid-19, the flight was cancelled, and I was not provided with a refund despite the terms and conditions providing for a refund of the ticket amount in case of their cancellation. This is despite the repeated requests for a refund.

You are hereby finally called upon to:

1. Initiate the refund process for the cancelled flight tickets, which are to the tune of 6,13,000 Rs. within 15 days of receiving this notice; and

2. Pay compensation to the tune of 2,00,000 Rs. for the mental agony undergone by myself;

Within fifteen days of the receipt of this notice.

Failing to address the aforementioned issues within the stipulated time frame, I shall be constrained to initiate proceedings against M/s Aggarwal Travels for redressal of my grievances and recovery of the amount. I may initiate both civil and criminal proceedings as warranted by law, besides filing a complaint under the statutory provisions of The Consumer Protection Act, 2019, exclusively at your own risk, cost, responsibility, and consequences.

Moga, Punjab

Signature of Pritpal Singh Kambo